

### WHAT'S NEW IN VISIONARY OFFICE PM – BUILD 535, v363.110214

The latest Visionary Office version includes enhancements to existing functionality and corrections for some issues that occurred in the previous version(s). This document provides an overview of the feature enhancements and corrections included in the latest version.

### FEATURES AND ENHANCEMENTS

The following item describes a new feature in Visionary Office PM build 535, v363.110214.

#### PRACTICE MANAGEMENT – CUSTOM FEATURE (PROVIDER ID's BY LOCATION)

- **New alert message** – When a user selects the Practice Management > Custom Feature > Provider ID's by Location check box, an alert message appears asking the user to confirm that the Provider ID's by Location option should be turned on. This is to reduce the likelihood of claim rejections due to provider ID by location issues. The alert message is as follows, *“By turning this custom feature on, you are acknowledging that this could cause claim(s) denial and rejections which may impact your cash flow. Do you want to turn the feature on? Yes – No.”* (#9753)

#### UTILITIES – VISIONARY RX

- **Updating Visionary Rx provider User ID and password** – The Visionary Rx User ID and password can now be updated in the Provider Management screen using the “Registration Submitted” or “Provider Registration” buttons. Note: Updating the Visionary Rx User ID and password does not require you to wait 48 hours before allowing patient demographic data to be securely uploaded to the Visionary Rx web site, as is the case during initial registration. (#9852)

### CORRECTIONS

The following items describe issues that have been resolved in the current version.

#### BILLING – INSURANCE BILLING

- **Secondary Split Billing feature no longer causes erroneous EDI errors** – After updating to build 535, v362.110128, users who had the Practice Management “Secondary Split Billing” feature turned on experienced erroneous EDI errors for claims containing secondary insurance policy information. This has been corrected so the error is no longer generated. (#9865)

#### DATABASE FILE CONVERSION

- **Resolved erroneous syntax error message during file conversion** - Previously, while performing a file conversion on the Visionary Office database, users with a numeric user name received a syntax error message. (The user was able to click OK to remove the error message and enter the database as usual.) This has been resolved so the syntax error message no longer appears during file conversions. (#9912)

#### TRANSACTIONS – IMPORT CHARGES

- **Deleting copay charges on claims qualifying for an authorization** – Previously, when the Patient's CoPay charge line was deleted from a claim containing charges that qualified for an authorization, the system erroneously reduced the number of authorized services on the patient's applicable Authorization of Referral. This has been corrected so the number of authorized services is no longer reduced when the Patient's CoPay charge line is deleted. (#9851)